Warren County · Ohio
TELECOMatters
our monthly newsletter of things that matter. all things Telecom.

ANNOUNCING OUR PHONE/TABLET CHARGER HOT BOX!

During the Deerfield Twp shooting / manhunt this past June, Telecom Director Paul Kindell recognized the need for responders to keep their cell phones and mobile devices. He appeared on scene with jet pack chargers, each capable of simultaneously charging 2 devices, twice before needing reloaded. Android & Apple cords are supplied alongside 8 white jet pack charger and a large multi-port bay charger.

Simply request the Cell Phone HotBox from Dispatch and Telecom will bring it to your incident or make it available BEFORE a planned incident.

MARCS Offers Three *Towers on Wheels*

PURPOSE: large events, exercises, emergency incidents within Ohio, Northern Kentucky or Southeastern Indiana that require interoperable communications, to supplement coverage, to add capacity to an area where an emergency or event is occurring.

DEPLOYMENT: First-come, first-serve; requested by calling the MARCS Helpdesk 24/7 at 866-646-2727. Brought to you by MARCS staff, self-sufficient for 48 to 72 hours. Included are at least two MARCS staff, a towing vehicle, 109 gallons of diesel fuel, related equipment.

EQUIPMENT: An 80 foot tower, grounding, 20KW three-phase diesel generator, electrical cables for direct wiring, cache radios, extra radio batteries, and bank chargers. MARCS also has a towable generator that is normally dispatched as a backup for the generator on the TOW. Each TOW will soon have 12 channels— one control channel and 11 talkgroups.

SETUP: Within 30-60 minutes of arrival to your incident, the TOW is operational and ready for use. SCOMM7-12 are some of the usable talkgroups, which are programmed into Warren County radios. If WC radios don't have the necessary talkgroups, use the provided cache radios from MARCS for communications.

HELPDESK	SFM-HQ	LECOMM 1
MARCS1	SFM-OP1	LECOMM 2
MARCS2	SFM-OP2	LECOMM 3
MARCS3	SFM-OP3	LECOMM 4
MARCS4	SFM-OP4	LECOMM 5
MARCS5	SFM-OP5	LECOMM 6
MARCS6	OFCA-1	LECOMM 7
MARCS7	OFCA 2	LECOMM 8
MARCS8	OSFA 1	LECOMM 9
MARCS9	OSFA 1	LECOMM 10
MARCS10	SCOMM7	LECOMM 11
MARCS11	SCOMM8	LECOMM 12
MARCS12	SCOMM9	LECOMM 13
MARCS13	SCOMM10	LECOMM 14
MARCS14	SCOMM11	LECOMM 15
HELPDESK	SCOMM12	LECOMM 16

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Radio Systems 695-2860 gary.hardwick@wcoh.net | Telephony 695-1320 garrett.wilson@wcoh.net | Training 695-2802 allison.lyons@wcoh.net

#ProjectTriTech

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Status Calls are held on Tuesdays and communicated via calendar invitation. These keep the core members of the Project Implementation Team (PIT) on the same page; with all members of the PIT invited to dial in.

- Several fire and law enforcement representatives filled Telecom's Training Room on September 13-16 for CAD Workshop #1: Response Plan Building. The attendees received a refresher on CAD and the steps it takes to build response plans, units, vehicles, incident types, etc. TriTech and Telecom will be working with each department to ensure they are comfortable designing their response plans before go-live.

- September 27th was Law Enforcement's Mobile System Orientation / Configuration. They got a glimpse at what field units will see from their MDC including button layout options, mapping functionality, interoperability, and collectively decided on some feature options.

- September 28th was Fire's Mobile System Orientation / Configuration, focusing on the above mentioned features of a unit's view of CAD but from a fire perspective.

NEXT UP

- October 4-6: RMS Demo of Licensed Functionality
- October 18: the next Tuesday 1pm Status Call
- Nov 1st: CAD Custom MCC7500 FAT
- Nov 17 8:30-4pm: Mobile Configuration Review (Law Enforcement)
- Nov 18 8:30-4pm: Mobile Configuration Review (Fire)
- Dec 5-7: RMS Workshop #1
- January 10-12: Jail System Orientation
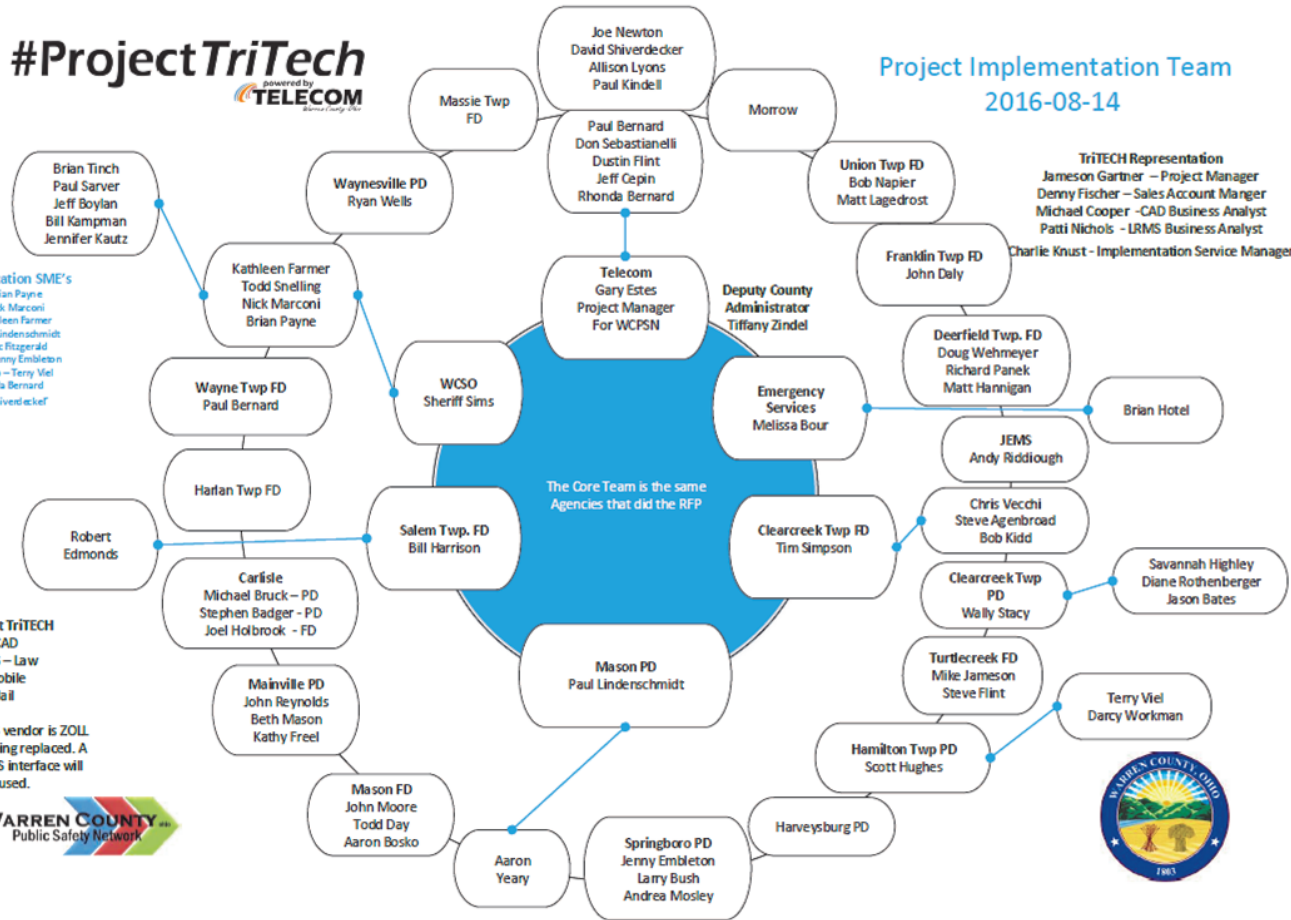- January 31—February 2: Output Designer Class

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Project Implementation Team 2016-08-14

Massie Twp FD

Joe Newton / David Shiverdecker / Allison Lyons / Paul Kindell

Morrow

Waynesville PD / Ryan Wells

Paul Bernard / Don Sebastianelli / Dustin Flint / Jeff Cepin / Rhonda Bernard

Union Twp FD / Bob Napier / Matt Lagedrost

TriTECH Representation
Jameson Gartner – Project Manager
Denny Fischer – Sales Account Manger
Michael Cooper -CAD Business Analyst
Patti Nichols - LRMS Business Analyst
Charlie Knust - Implementation Service Manager

Brian Tinch / Paul Sarver / Jeff Boylan / Bill Kampman / Jennifer Kautz

Kathleen Farmer / Todd Snelling / Nick Marconi / Brian Payne

Telecom / Gary Estes / Project Manager For WCPSN

Franklin Twp FD / John Daly

Deputy County Administrator / Tiffany Zindel

Electronic Citation SME's
WCSO – Brian Payne
WCSO – Nick Marconi
WCSO – Kathleen Farmer
Mason – Paul Lindenschmidt
Mason – Eric Fitzgerald
Springboro – Jenny Embleton
Hamilton Twp – Terry Viel
TC – Rhonda Bernard
TC - David Shiverdecker

Wayne Twp FD / Paul Bernard

WCSO / Sheriff Sims

Emergency Services / Melissa Bour

Deerfield Twp. FD / Doug Wehmeyer / Richard Panek / Matt Hannigan

Brian Hotel

JEMS / Andy Riddiough

Harlan Twp FD

The Core Team is the same Agencies that did the RFP

Chris Vecchi / Steve Agenbroad / Bob Kidd

Robert Edmonds

Salem Twp. FD / Bill Harrison

Clearcreek Twp FD / Tim Simpson

Clearcreek Twp PD / Wally Stacy

Savannah Highley / Diane Rothenberger / Jason Bates

Project TriTECH
CAD
RMS – Law
Mobile
Jail

Carlisle / Michael Bruck – PD / Stephen Badger - PD / Joel Holbrook - FD

Turtlecreek FD / Mike Jameson / Steve Flint

Terry Viel / Darcy Workman

The Fire RMS vendor is ZOLL and is not being replaced. A CAD to FRMS interface will be used.

Mainville PD / John Reynolds / Beth Mason / Kathy Freel

Mason PD / Paul Lindenschmidt

Hamilton Twp PD / Scott Hughes

WARREN COUNTY Public Safety Network

Mason FD / John Moore / Todd Day / Aaron Bosko

Aaron Yeary

Springboro PD / Jenny Embleton / Larry Bush / Andrea Mosley

Harveysburg PD

Village of Carlisle – Village of Maineville – Village of Waynesville – Village of Morrow – Village of Harveysburg - Union Twp – Franklin Twp – Wayne Twp – Cleercreek Twp – Salem Twp – Harlan Twp – Union Twp – Hamilton Twp Massie Twp– Deerfield Twp – Turtlecreek Twp – Mason City – Springboro City – Emergency Services – Warren County Sheriff's Office

Marine Radio for Caesar Creek Monitoring

Telecom's Radio Team has completed the install of a marine radio at Goose Creek Tower at Caesar Creek. This radio will allow the Warren County Communications Center to monitor either marine channel 9 (Marine Hailing) OR marine channel 16 (Marine Emergency) from their Motorola Radio Consoles for calls from watercraft in distress on Caesar Creek Lake. The radio cannot scan so it will have to be set to either one or the other resource. We hope that this resource provides a valuable service to the safety of boaters in Warren County. Watercraft Officers in a boat on the water should have the marine radio and be able to respond to calls for assistance. Having this in the Warren County Communications Center will bridge that gap when no officers are on the water; yet boaters still are.
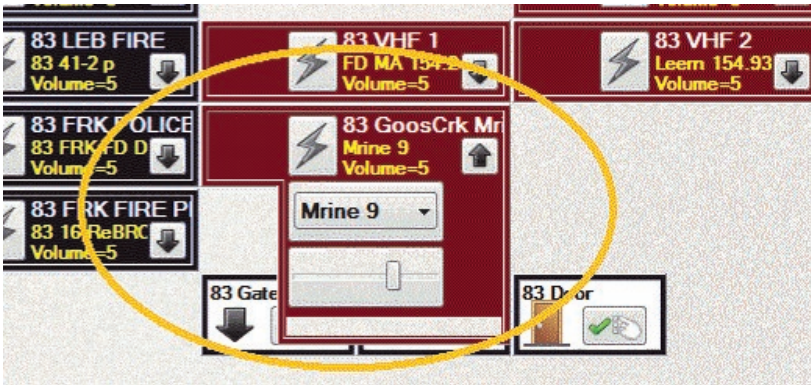
If anyone has any questions or additional input about this resource, please feel free to contact Telecom at 695-HELP Option 3.

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Technical Training continues

on multiple projects for the Data Team. We are so proud of the group of individuals that make up Warren County Telecom.

Telecom Anniversary

Radio System Manager Gary Hardwick celebrates 9 years on October 15th.

Telecom Training Thank you

Lebanon Fire for scheduling radio training for each of your units!

Ohio EMS Bulletin & What it Means to Warren County

Most of you should have received the bulletin from the state about NEMSIS reporting. All of you that use Zoll TabletPCR through the county hosted solution fall under the "If you use a software package to collect your data" category. Zoll is on the list of vendors compliant or in process with NEMSIS 3.4. The State will only accept a manual upload (#2) at this time. They hope to accept automatically in the future.

Continue to upload to EMSIRS-2 until we advise otherwise or until it is no longer available at the end of December. We hope to have a plan by then of what to do if we can't upload to EMSIRS-3. We continue to work with Zoll and are in a holding pattern right now with them to finish the upgrade so that we can report to EMSIRS-3. We are also in constant communication with eight of the 27 agencies in the state that also use Zoll TabletPCR. We have a meeting scheduled with the other Ohio Zoll users on October 4th in Toledo to discuss the plan of action both with the State of Ohio and Zoll.

The state is mandating we report NEMSIS v3.4 even though they have not provided a Schematron file to the vendors that will replace the current Close Call Rules (CCR's) that provide error checking that allows you to submit files to them error free. What the state is saying is we must use the generic NEMSIS Schematron and then also use the Close Call Rules to make up for the additional items the state requires until they can provide an Ohio Schematron file.

Zoll can only currently collect v3.1 data but version 6.2 is due out within weeks that will collect v3.4 data. We hope to finish our upgrade when it becomes available.
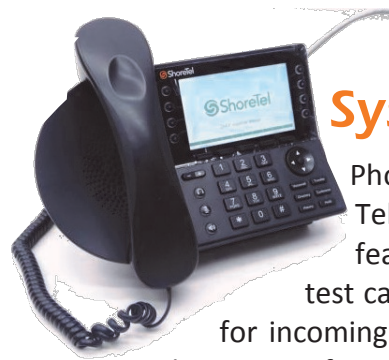
VOIP Phone System Update

Phones are on the desk of Telecom employees to test features and place outgoing test calls. Dial tones are now live for incoming calls. We still plan to implement first wave installs in October and finish up the project in 2017 during the next budget season.

Telecom Hosting Monix Meeting

Friday, October 21st from 6:30-9:30pm at Telecom's Training Room

We will speak on and take questions on topics concerning the MARCS system and offer a tour of our generators, UPS, and MARCS prime site. We may possibly tour the new dispatch facility if able.